Electronic copy of letterhead

STATE OF MISSOURI

Jeremiah W. (Jay) Nixon, Governor Mark N. Templeton, Director

DEPARTMENT OF NATURAL RESOURCES

www.dnr.mo.gov

October 20, 2009

Mr. Tim Ganz EMS Representative Missouri American Water Company – St. Louis County South Plant 12950 Maurer Industrial Dr. St. Louis, MO 63127

Dear Mr. Ganz:

We were pleased to have received your annual report. We accept it as written. It highlights the strides Missouri American Water (MAW) Company – St. Louis County South Plant has made since they were approved as a Partner. These include:

- In 2008, Missouri American Water Company St. Louis County South Plant recycled 1,700 pounds of paper, 2,250 pounds of cardboard, 30 pounds of aluminum, 50 fluorescent bulbs, and 4,500 pounds of used oil.
- Mercury thermometers from the facility's lab have been replaced with non-mercury thermometers. The old thermometers were recycled.

Missouri American Water Company - St. Louis County South Plant also completed several additional objectives that strive to protect the environment:

- The facility constructed a new sodium hypochlorite system to replace the use of chlorine gas as the primary disinfectant.
- The facility installed two variable frequency drives (VFDs) on the high service pumps. The installation of the VFDs resulted in an energy savings of about 15%.
- The enhancement of the facility's property for native plants and wildlife through the planting of one acre of native plants.

These items reduced pollution as well as saved money. Missouri American Water Company – St. Louis County South Plant is commended for its efforts. We would like to publicize your company's efforts on our website and possibly in various publications. Please let us know if this would be a problem.

Sincerely,

DEPARTMENT OF NATURAL RESOURCES

Original Signed by Lucy Thompson

Lucy Thompson, Gatekeeper Department of Natural Resources

c: Keith Bertels